

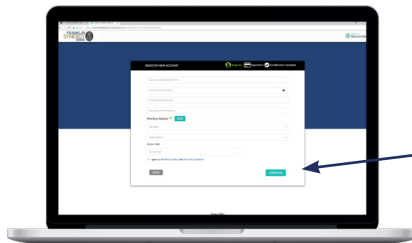
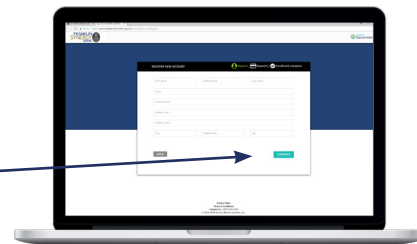


Identity Theft Protection Is Only a Few Steps Away

To get started on your complimentary identity theft protection services from Franklin Synergy Bank, please begin by visiting our website, www.franklinsynergybank.com, and clicking on the enrollment link provided.

STEP 1:

After clicking the enrollment link on the Franklin Synergy website, you will be re-directed to this page. Complete the boxes with your Contact Information and **click CONTINUE.**



STEP 2:

Fill in the appropriate boxes with your personally identifiable information and enter your personal 10 digit access code made up of your birthday and the last 4 of your social security number. After agreeing to the Terms & Conditions, **hit CONTINUE.**

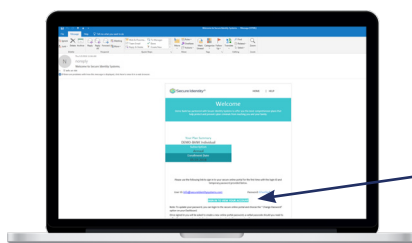
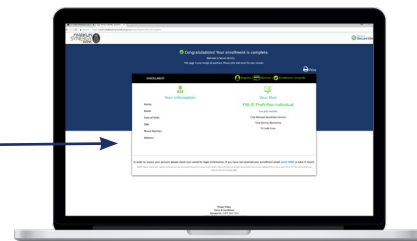
Access Code Format:
MMDDYYXXXX

Example:
**Birthdate: July 3rd, 1956
Last 4 SSN: 3748**

Access Code:
0703563748 (10 digits)

STEP 3:

Congratulations your enrollment is complete. In order to access your account **please check your email for login information.**

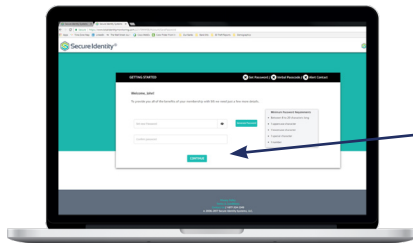
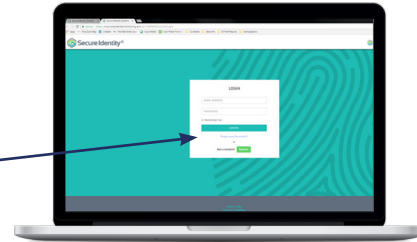


STEP 4:

You will receive a confirmation email containing your temporary password that will be sent to the email account provided during registration. Click on the button that says **SIGN IN TO VIEW YOUR ACCOUNT.**

STEP 5:

Input your email address and the temporary password provided within your confirmation email and **click LOGIN.**

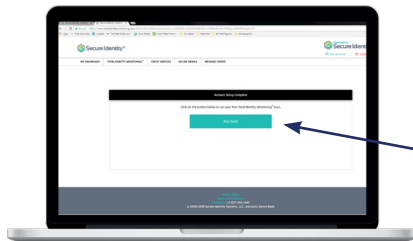
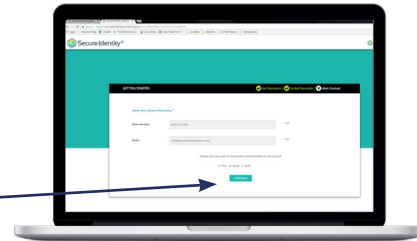


STEP 6:

You will be prompted to change your password. You can choose a custom password or have a new password generated for you. Once a password has been created, **click CONTINUE.**

STEP 7:

You will be asked to verify your Contact Information and to choose your preferred form of communication for Alerts. Once complete, **click CONTINUE.**

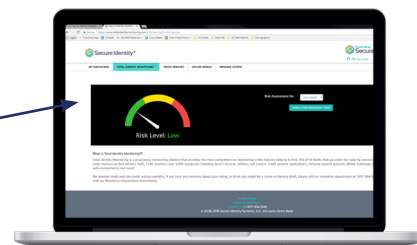


STEP 8:

After confirming your information for Alerts, you will enter the Customer Portal and will have the ability to run your first **Total Identity Monitoring® scan.** You will also be able to register for **Credit Services** within this Customer Portal.

STEP 9:

Once you have run your initial scan, you will be able to see your **current identity theft risk level** and can further navigate through the portal to explore all options available to you.



If you have trouble registering or have any questions, please contact us at 615.236.BANK (2265) or visit us at one of our branches where we will be glad to assist you.